# S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

### • EOD'S

- "MENTOR" FOR EVERYBODY, ESPECIALLY FOR SECRETARIES FROM OUT OF TOWN
  - HELP TO ACCLIMATE TO NEW ENVIRONMENT
  - INDOCTRINATION
  - WHERE TO GO/WHAT TO DO/WHO TO ASK/ETC.

## • SECRETARIAL/CLERICAL

- OFFICE/DIRECTORATE ORIENTATION FOR EOD'S
- ORIENTATION TRAVEL
- ANNUAL OFFICE LEVEL SECRETARIAL CONFERENCE FOR EVERYBODY
- ANNUAL "S&T" CONFERENCE FOR GROUP LEVEL (TBD) AND ABOVE

# SGT INITIATIVES HUMAN RESOURCES MANAGEMENT

### APPLICANTS

- INDEPENDENT CONTRACTOR WHILE IN PROCESS
  - NEED "UNCLASSIFIED" WORK
  - POLY AND NATIONAL CHECK
- BETTER PR CAMPAIGN ON WHAT WE TELL THEM
  - LOSSES TO OSWR
  - INVESTIGATE SPOUSE EMPLOYMENT AT INTERVIEW

# S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

- PUT SOME "SLICK" IN PROCESS
  - INTERVIEWEE AND SPOUSE COME ON INTERVIEW TRIP
  - MEET/TAKE TO AIRPORT
  - RENTAL CAR VS TAXI
  - INTERVIEW ROOMS
  - TAKE TO LUNCH/DINNER (EXPENSE ACCOUNT FOR EMPLOYEE)
  - ARRANGE "EVENT" IN ADVANCE
  - "FELO" PACKAGE
  - GO TO APPLICANT HOME FOR INTERVIEW
  - HAND HOLDING AT POLY/MEDICAL VISIT

# S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

- NEW SUPERVISOR/MANAGER HANDBOOK
  - LIKE NPIC
    - POLICIES
    - RESPONSIBILITIES
    - GUIDELINES
- DDS&T SIS CONFERENCE
  - ANNUALLY OFF SITE FOR 2-3 DAYS
    - ISSUES/PROBLEMS/PRIORITIES/GOALS/INFO
    - GET TO KNOW OTHER OFFICES
    - OTHER DIRECTORATE SPEAKERS
    - GUEST SPEAKERS (OUTSIDERS)
  - BRIEF PORTFOLIO ANALYSIS E.G.

# S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

### • CULTURE

- WHAT ARE WE ABOUT
  - NEED A STATEMENT OF OUR VALUES
    PEOPLE, PROGRESS, PROGRAMS

### **PEOPLE**

- RESPECT AND TRUST FOR THE INDIVIDUAL
- COMPETENCE
  COURAGE TO TAKE RISK
  INTEGRITY
  IMAGINATION/INNOVATION

REWARD CRITERIA

- EACH EMPLOYEE IS UNIQUE
- MANAGEMENT CARES

# S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

### **PROGRESS**

- CHANGE IS INEVITABLE
  - EXPECT AND PLAN
- STAY OUT FRONT
- STRIVE TO BE THE BEST

### **PROGRAMS**

- MUST REFLECT REALISM
- SUPPORT NATIONAL SECURITY
- ARE FOR THE TUSTOMER

# S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

### • REINFORCEMENT

- NEED A S&T "HR" BOOK
  - THINGS PEOPLE BITCH ABOUT/FORGET/NEED TO BE REMINDED OF/ETC.
  - DEVELOP AS A BOOK, UPDATED ANNUALLY
  - ANNUAL REQUIREMENT TO READ AND SIGN
  - WAY TO GET TO NEW PEOPLE AND REMIND OLD ONES
- CONTENTS
  - S&T VALUES
  - CAREER DEVELOPMENT POLICY
  - VN POLICY
  - PROMO GUIDELINES
  - HOW CSP/CSB WORKS

# Approved For Release 2010/12/10 : CIA-RDP90B01390R000600700027-8 S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

### CONTENTS

- COUNSELING SERVICES OFFICE AND OUTSIDE
- ROTATIONAL POLICY AND PROCEDURES
- HOW TO GET A PHYSICAL
- HOW APPLICANT PROCESS WORKS
- AGENCY SERVICES OFFERED YELLOW PAGES
- ONGOING HR INITIATIVES AND STATUS
- ETC.

# S&T INITIATIVES HUMAN RESOURCES MANAGEMENT

- ATTITUDE SURVEY OF S&T
  - ANNUALLY
  - FEEDBACK
  - ACTION
- S&T COST REDUCTION/INCENTIVE PROGRAM
  - 50% OF SAVINGS BLOCKED AND PROTECTED FOR HR ISSUES

### WHAT DO WE NEED

### INSTILL/INCREASE THE SENSE OF "OWNERSHIP" IN ALL EMPLOYEES

- ORGANIZATIONAL DOCTRINE
- CHALLENGING/REWARDING CAREERS
- MARKET VALUE FOR SERVICES PERFORMED
- QUALITY OF LIFE IN THE WORKPLACE
- FUTURISTIC ORIENTATION
- RESPONSIVENESS
  - CUSTOMERS
  - EMPLOYEES
  - CRITICS
- PROGRESS

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### WHAT DO WE NEED

### NON-POLITICAL REVIEW

- DRUGS. TERRORISM AND RAPE ARE DIFFERENT AND SO ARE CIA, DIA. AND NSA
   EACH REQURE UNIQUE PROGRAMS AND SOLUTIONS
- GRAMM RUDMAN AND REVENUE NEUTRAL. MAY GIVE THE WRONG SOLUTION IF YOU START WITH THESE CONSTRAINTS
- FREE MARKET SOLUTION TO A POLITICAL PROBLEM MAY BE IMPOSSIBLE
   BUT

IF I SAY I HURT. DON'T TELL ME I DON'T